



Peak news around the world

See what colleagues have been up to

A Peak genius!

Learn about the award ceremony at Peak HQ

Supporting our staff

Peak's Employee Assistance Programme

Happy Lunar New Year!

Celebrating the year of the ox!

QUARTER 4 2020/21



Check out our Peak dogs!



Editor's Note

Another busy quarter has ended, marking the end of the 2020/2021 financial year! And what a year it has been, jumping from one lockdown to another. But we've been extremely busy here at Peak - this edition is packed with interesting news from Q4 including celebrations of the Chinese New Year and a day in the life of Stuti Saxena. We also have featured some furry friends which have made an appearance at HQ and much more to read on. We hope you enjoy this newsletter!

Remember, the newsletter is for all Peak colleagues and if you have any news you'd like to share with us please email news@peakscientific.com

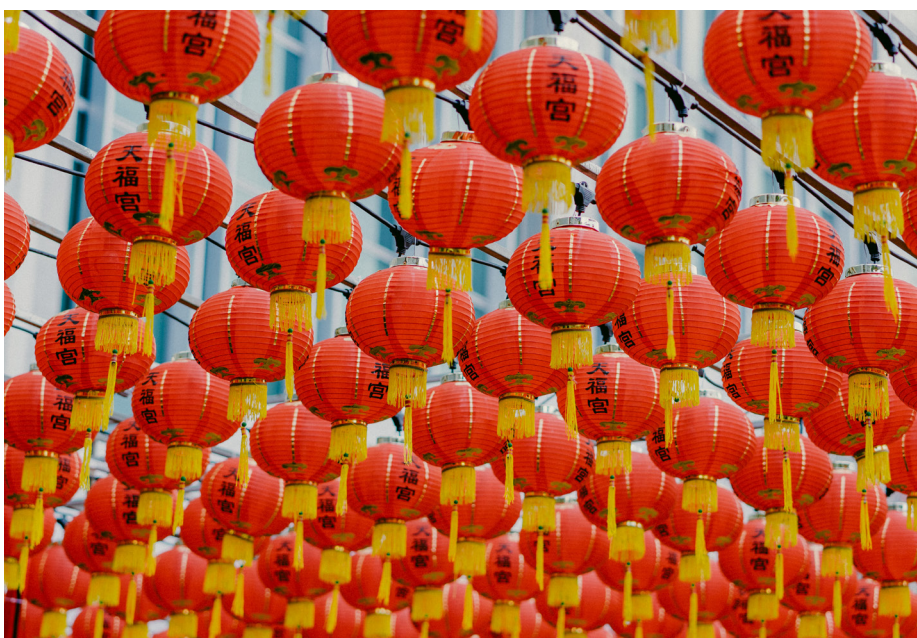
Happy Lunar New Year! It's the year of the Ox

Although the pandemic didn't allow for the China team to celebrate this Chinese New Year at the office, they still managed to put some decorations up and welcomed the God of Wealth in hopes that he would bring them more wealth in the new year.

Did you know that the Chinese New Year lasts 16 days? On New Year's Eve the whole family gets together for a big dinner and on New Year's Day kids wear traditional Chinese costumes and pay a visit to the elderly. The 5th day marks the birth of the God of Wealth - people light firecrackers and fireworks and put on the lights at their homes to welcome the God of Wealth. The 15th day, also known as Lantern Festival, officially marks the end of the Chinese New Year and is celebrated by going out to watch the full moon and enjoy the colourful lanterns.



God of Wealth at Peak China office





Kit Neo & Samuel Chua & Jayne Tan



Zac Foo & Kenton Yip (SG Service delivery)



Terence Lui & Nicholas Loh & Anthony Phua (SG Service Sales team)



Kenton Yip & Jack Ng (SG Service delivery)



Celebrations continued

Some of the other Peak offices, Peak Vietnam, Peak Korea and Peak Singapore, also celebrated the Lunar New Year. Colleagues at Peak Singapore received Hong Bao & Mandarins for a prosperous and Happy New Year of the Ox. Hong Bao is a red envelope or a packet, a monetary gift, given during special occasions such as the New Year. Mandarins have always been considered a traditional symbol of good fortune - giving mandarins is a way of wishing someone happiness and prosperity.

A - DAY - in the life of...



Stuti Saxena
Service Sales Supervisor
Peak India & South Asia

What does your role at Peak involve?

I work as a Service Sales Supervisor, driving the Service Sales business for India & South Asia with my team. My role is purely operational - working alongside my team to attain revenue targets and ensure the growth defined for the Service Sales Department. It involves budgeting, focussing on targets, creating & implementing strategies, monitoring & analysing business trends, motivating my team

and most importantly being into service sales, looking for customer feedback and opportunities

What does a normal day on the job look like for you?

With a mug of hot coffee in hand, my day starts with planning and reviewing the pending jobs of the previous day (if any). With a "to do list" in place, I start my daily chores - coordinating the teams, catching up, discussions, reviews, feedback sessions and scheduled calls with colleagues in India and HQ.

What is your favorite thing about your job?

My job requires a lot of multitasking, it never gets boring. I like the continuous variations of challenges that we encounter and the work involved in solving them. Every single day I encounter something new that gives me a chance to learn and implement new things and that's my favourite thing about my job.

What's been the hardest part during Covid for you within Peak?

The Covid-19 pandemic brought a lot of uncertainties but the biggest challenge was to keep the team motivated and to ensure the business continuity. I was excited to see

the team bounce back from Q2 onwards and achieve the targets against all odds. The hardest and saddest part was that we couldn't celebrate our success together, hoping to have a blast soon.

What are the main skills in your job?

It is a continuous learning experience for me and challenging myself to the toughest situations is one of my favourites. To lead a team, I need to remain positive no matter what. Providing leadership and direction to my team, facilitating them to meet their targets, supporting, training and guiding them is key in my role.

Can you share with us a proud moment or highlight at Peak?

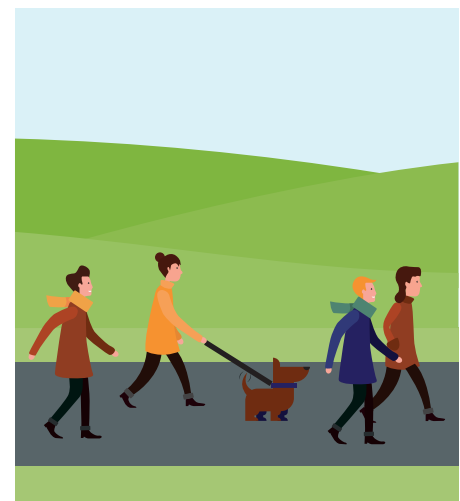
What I admire the most here in Peak is the company's culture and focus on how employees are treated and valued, providing lots of opportunities for them to grow. I am so grateful that I have been trusted and given various responsibilities in the past years. My proudest moment was when I was given a managerial role to drive the business - this gave me great confidence. Also I feel overwhelmed for being recognized for living the core values of Peak day-in day-out.

Future steps challenge

During the month of February colleagues across Peak took part in the Future Steps walking challenge whilst also raising money for a worthwhile cause.

The challenge helped raise vital funds for the Princes Trust Charity which offers hundreds of free courses, grants and mentoring opportunities to inspire less fortunate young people to build their confidence and start a career.

A huge well done to the team that managed to raise the most money (£2,610) and walk the most steps (2,016,321) for the cause - the **Peak Perambulators**, followed by team **People Pleasers** with £231.96 and almost a million steps and team **Walkdown again** who raised £115 and walked just over 1m steps. In total, Peak teams collected £3,023.16 and walked a whopping 6.6 million steps. A massive thanks to everyone who took part!



Peak World News

Peak Japan

National Foundation Day

Japan's National Day is its National Foundation Day celebrated on the 11th of February each year - it marks the founding of Japan in 660 BC.

In Tokyo, there is a National Foundation Day Celebration Parade where various marching bands participate every year. Everyone has their own way of spending the holiday - some read "Kojiki" and "Nihon Shoki" which are a compilation of origin myths, and others visit archaeological sites across Japan.



The Japanese team show us how they spent the holiday

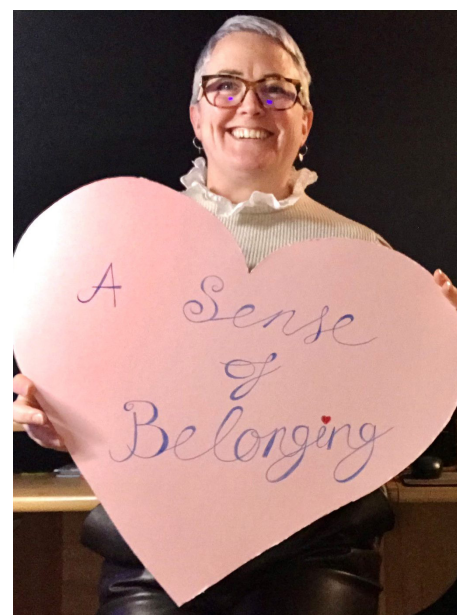
Peak UK

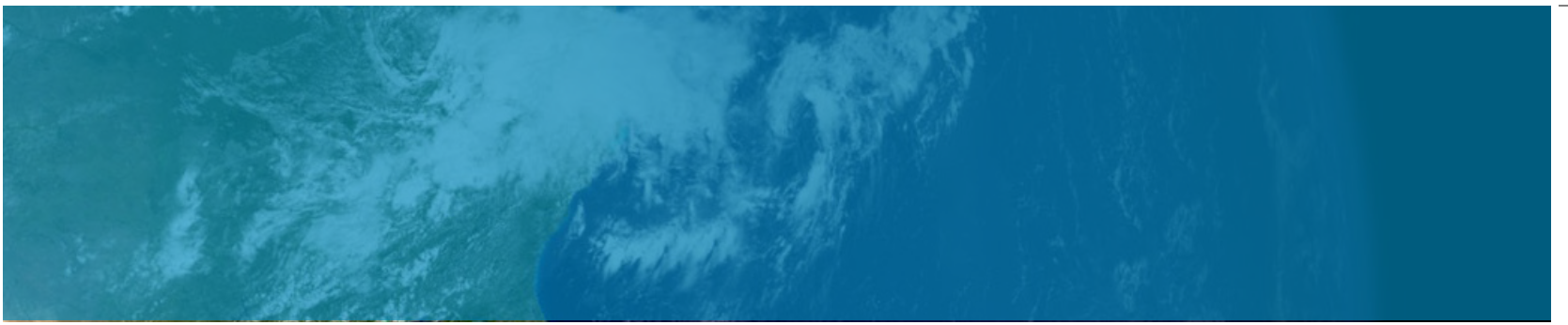
Valentine's Day Competition

To spread the love on Valentine's Day we asked Peak colleagues to share what they loved most about Peak and their job at Peak. There were some really fun entries and the competition was fierce as you can see. Here are some of the best ones.



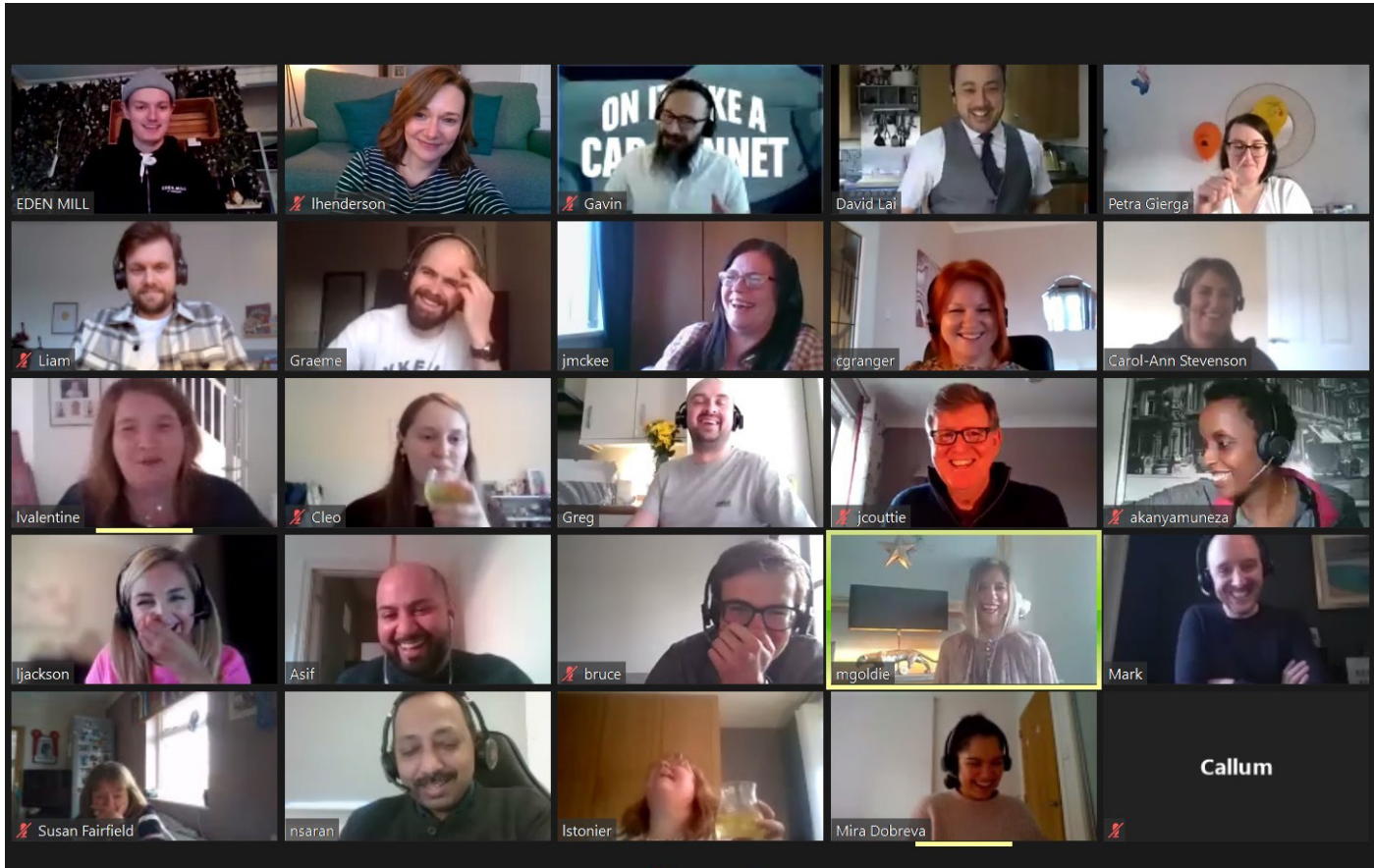
Pawel Siminski - winner





Virtual Gin tasting

The Marketing, Product management, KAM and Sales orders teams at HQ had a virtual gin tasting “night out” via Zoom in March which involved some delicious gin provided by Scottish craft gin distillery, Eden Mill. It was a Friday night well spent - everyone enjoyed some quality beverages they prepared themselves and a bit of a laugh. Oh how we miss going out!



Peak Australia

A slightly different application at Peak Australia last month - Andrew Lingham sold a Genius 1053 for a Lisa 3-D printer that makes orthotics for children. The printer is working 24/7 and 365 days of the year and requires on-demand nitrogen to ensure the product is safe from oxidation and discolouration. The team saved the client from delivering > 1300 nitrogen cylinders per year! How amazing! Go team Australia! #gogreen



Peak's Graduate Engineers

Back in January 2021 Peak HQ saw the addition of new engineering graduates. The graduate job market has been heavily impacted by COVID and Peak are very proud to have been able to offer these graduates this experience in the industry. We hope this will help these talented and ambitious graduates kick start their careers in engineering and bring some new ideas and perspectives to the company.

Scott Ramsey, one of the Graduate Engineers, tells us about his experience so far.

I joined Peak at the start of the year after having spent 5 years at Glasgow Caledonian University studying Computer Aided Mechanical Engineering. I was drawn to the role initially because of my interest in CAD. After my 2nd interview I got a tour of Peak HQ, by then I was sure it was the right job for me. The application process was very quick and I was kept well informed throughout it. I was offered the job a week before Christmas which was great timing!

I've joined Peak as a Graduate Design Engineer in the Design & Development team and report to Andy Buchanan. Everyone has been very welcoming and helpful, making me feel part of the team from day one. So far, I've been involved in various projects both physically building and virtually modelling different generators. In particular, I've been able to do a lot of hands on work building the XE70 which has given me a better understanding of how the generator operates. I have really enjoyed having the opportunity to do both practical and desk based work as I know a good mix of each it is quite rare in other companies. There is always something to do and I have learned a lot of new skills already so I'm really looking forward to building on what I've done so far.



Getting to know you Maximo Onizuka



Q4's featured employee is:
Maximo Onizuka,
Senior Service Administrator,
Peak LATAM

Tell us a bit about yourself

I have been working in service for 20+ years and most recently in a Brazilian company for Thermo Fisher electronic microscopy systems.

How long have you worked at Peak?

Since Feb 1st 2021.

What's your favourite thing about your job?

The work environment is great.

How do you like to spend your free time?

Photography, biking and walking around the city with my wife.

If you could have any super power what would it be?

Good question...maybe a kind of cells regeneration to recover injuries or diseases!

What was your childhood dream job?

Truck driver - I don't remember why...

Who is the person you learned the most from?

Not a specific person but my family always teaches me something about life.

What is your favourite type of music?

Rock.

Watch TV or read a book?

Both, or better - play videogames!

What is the best piece of advice you've ever been given?

Keep a plan B for all situations.



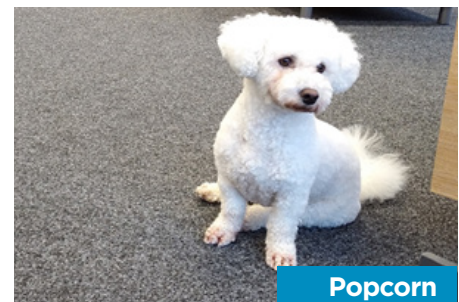
Proud of our Peak people

In January 2021 a small ceremony was held at Peak HQ to award Jim McDermott for inventing a new technology which is currently patented and used across the whole Peak Genius product range. Jim was presented with a bottle of whisky and a copy of the patent certificate issued by the Patents Directorate at the Intellectual Property Office. A copy of the certificate was also added to the reception at Rowan Tree House with a commemorative display and a metal certificate added to the outside of the engineering office. To make the moment even sweeter, Iain Kean baked a cake with the patented design on it. Well done to you, Jim!



Dogs of Peak

The teams at HQ have had the lovely addition of some four legged friends recently. Dogs being allowed into the office has meant a few new cuddly faces seen dotted around the offices. Here are some of the cutest faces you will see today.



Peak's Employee Assistance Programme

As part of Peak's commitment to support the Wellbeing of our colleagues, we have introduced an **Employee Assistance Programme (EAP)** delivered by ICAS which offers:

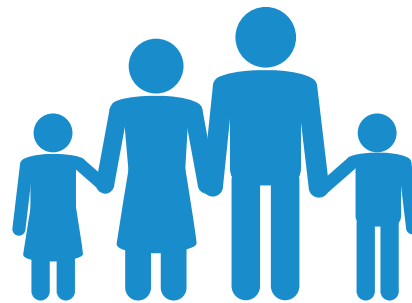
- Counselling for emotional and psychological support
- Practical guidance and support on legal, financial, family and work matters
- Online health and wellbeing guidance

This support service is available to all colleagues of Peak, in **every country** in which we operate, **24 hours** a day, **7 days a week**. This service is also extended to your immediate family who are over the age of 16.

We all know that life can be challenging at times. Issues like illness, debt, family problems and health can leave us feeling worried or anxious. That's why your EAP gives you and your family expert guidance and specialist support on any kind of issue – from

everyday matters to more serious wellbeing problems. If there is something on your mind, give them a call to explain what sort of issue you are facing and they can talk to you about the sort of guidance, information or support they can offer. Just talking about a problem can feel like a huge step forward.

The EAP is run by ICAS, who are completely independent and will always treat your personal information in total confidence. No-one else will know you've called.



There are so many situations that the EAP can help not only you, but your family members too. Here are some examples:

My teenage son just will not say what is troubling him. How can I help him?

My wife seems unable to get over her mother's death. I dread going home nowadays.

My husband is leaving and wants to take our daughter with him.

I've just found a credit card bill hidden in my wife's wardrobe – we both need help.

My wife's father has come to live with us, my wife is reluctant to look at other care options. We can't go on like this.

My husband says I'm married to my job – he has no idea of the stress I'm under.

My husband is off work on long-term sick leave. I am trying to keep the family afloat and just need some support.

Our neighbour is harassing my wife while I'm at work. When confronted he denies it, what can we do?

To find the contact details for your country, please go to ICAS Lifestyle portal using the log in details below and select your country and preferred language from the dropdown menu. (All phone numbers also listed on sharepoint)

www.icaslifestyle.com

Username: Peak

Password: EAP

Once you're logged in, there is a short 6 minute video explaining more about what the EAP service is, how you can access it and what the benefits are to you: [What is your EAP? \(icaslifestyle.com\)](http://www.icaslifestyle.com)



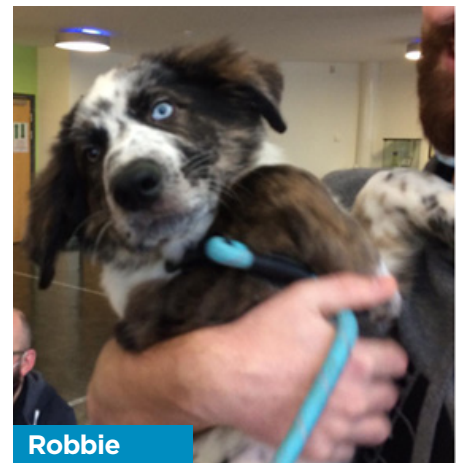
Donkey of the quarter

If you have any nominations, no matter where you are, please send them to news@peakscientific.com

Our nomination for this quarter is:

▶ An unfortunate coincidence

Being a new puppy dad to Robbie, Andy Buchanan spends a lot of time out in his garden playing with him or training him. Unknown to Andy, however, his neighbour has a young child, also called Robbie, who had been complaining of a strange man outside his bedroom window calling his name in the middle of the night. The parents told their son not to be silly until one day when Andy happened to leave his house at the same time as the neighbours and they got chatting. All became clear, but imagine the poor kid's terror sitting in bed and hearing someone calling his name while trying to sleep!



Robbie

News Team



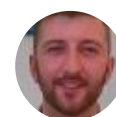
Mira Dobrev

Marketing



Karin Maslowski

LATAM Marketing



Andrew Buchanan

Engineering



Cleo Denholm

Marketing



Amy Docherty

KAM