

Not all warranties are equal

What differentiates PEAK from other gas generator manufacturers is that most of the latest PEAK Scientific models, including the Genius XE, comes with a truly comprehensive **2-year on-site warranty**. This means that in the unlikely event that your gas generator develops a problem, we will send a PEAK Certified Field Service Engineer to your laboratory to try to resolve the issue on-site and get you back up and running with minimal fuss and disruption.

If your generator has PIN code activation follow these three easy steps, otherwise register your warranty at www.peakscientific.com/warranty:

1. **Download** our Genius App or **activate online** at www.peakscientific.com/activate
2. Complete registration to receive your unique generator PIN
3. Input PIN to the generator to begin operation and activate your 2-year warranty

The 2nd year of the 2 year warranty is **subject to the completion of preventative maintenance**, carried out **within 13 months of installation**. Visit www.peakscientific.com/warranty-statement for more info.

What's more, when we say fully-comprehensive, **we mean it**. Every part of your generator is covered during warranty. While other manufacturer warranties may only cover certain components or require the return of your generator to the factory for repair, leaving you without gas for weeks or even months, our warranty is designed to give you complete peace of mind.

WHAT IS COVERED

Product	Peak Warranty	Competitor Warranty
Maintenance carried out on site at customer lab	✓	✗
All labor costs covered	✓	✗
All components included (no charge)	✓	✗
Local response by Certified PEAK Engineer	✓	✗
Component upgrades*	✓	✗
Around the clock technical support helpline	✓	✗

*if upgrade occurs within the warranty or service contract period and where PEAK deem this relevant to product performance or reliability.

We believe our gas generator warranty is unmatched in the industry; no other gas generator company offers unconditional on-site cover like ours. Your productivity is our priority. That's the real value in buying a PEAK gas generator.

WHAT HAPPENS AFTER YOUR WARRANTY

PEAK provides a range of Service Plans which help to keep your generator in PEAK condition. With most **[PEAK Protected]** plans your generator is covered for annual preventative maintenance as well as break down cover. All provided by PEAK certified Field Service Engineers.

SERVICE PLANS

PM Plan	PM Plan	Complete Plan 48/72 hr	Complete Plan 24hr
Guaranteed response time ✓	Guaranteed response time ✓	Guaranteed response time ✓	Guaranteed response time ✓
Breakdown visits ✓	Breakdown visits ✓	Breakdown visits ✓	Breakdown visits ✓
Updates of components and software included ✓	Updates of components and software included ✓	Updates of components and software included ✓	Updates of components and software included ✓
Annual preventative maintenance visit ✓	Annual preventative maintenance visit ✓	Annual preventative maintenance visit ✓	Annual preventative maintenance visit ✓
Phone/Email access to Technical Support Helpdesk ✓	Phone/Email access to Technical Support Helpdesk ✓	Phone/Email access to Technical Support Helpdesk ✓	Phone/Email access to Technical Support Helpdesk ✓

OUR BRAND PROMISE

Our commitment is to provide you with a reliable gas generation solution that **adds value** to your workflow. We achieve this through robust product engineering, our unique comprehensive 'repair or replace' warranty, and a global on-site maintenance service that is **unmatched in our industry**.

Our priority is **your success**. By taking due care of your gas flow, we give you peace of mind and enable you to **focus on your analytical workflow**. This is the PEAK Promise.

Contact us today to discover more!

Web: www.peakscientific.com/protected

North America

Tel: +1 866 647 1649

Europe

Tel: +44 (0)141 812 8100

China

Tel: +86 21 5079 1190

India

Tel: +91 40 2780 0663