

# Support Extension Notice

## SEN-006

Genius 3010- all variants

Genius 3020- all variants

Genius 3022- all variants

Genius 3030- all variants

Genius 3031- all variants

Genius 3040- all variants

Genius 3055- all variants

NM32LA

Genius 1022

Genius 1050

## SCOPE

The purpose of this document is to inform of extension of product support for products within the discontinuation phase and, where applicable, advise of any new or alternative models that replace the discontinued products. **This notice supersedes previous notices issued for these products.**

### Product(s) Affected by this notice

The following product(s) are affected by this notice, where applicable the replacement models and replacement part numbers are shown.

Part No	Model	Support Level	Extension Until	Replacement Model	Part No
All issued	Genius 3040	Full Support	March 31 <sup>st</sup> 2025	Genius XE35 + Genius 1024	3300807 / 3300252 + 10-9524
All issued	Genius 3055	Full Support	March 31 <sup>st</sup> 2025	Halo	3300825
All issued	Genius 3010	Full Support	March 31 <sup>st</sup> 2028	Genius XE70	3300253
All issued	Genius 3020	Full Support	March 31 <sup>st</sup> 2028	Genius XE70	3300253
All issued	Genius 3022	Full Support	March 31 <sup>st</sup> 2028	Genius XE70	3300253
All issued	Genius 3030	Full Support	March 31 <sup>st</sup> 2028	2x Genius 1024	10-9524
All issued	Genius 3031	Full Support	March 31 <sup>st</sup> 2028	Genius 1024	10-9524
All issued	NM32LA	Full Support	March 31 <sup>st</sup> 2028	Genius XE35- 120v Genius XE35- 230v	3300807 3300252
All issued	Genius 1022	Full Support	March 31 <sup>st</sup> 2028	Genius XE35- 120v Genius XE35- 230v	3300807 3300252
All issued	Genius 1050	Full Support	March 31 <sup>st</sup> 2028	Genius XE35- 120v Genius XE35- 230v	3300807 3300252

### **Effective Date**

The extended support takes effect with the issue of this notice, products listed above are discontinued but fully supported until the date shown above.

### **Service and Support**

Service kits and spare parts will be made available for these products until the support period end, after this time we will endeavor to provide support for a further period of 1 year on a 'best efforts' basis. Peak protected service plans are available until the date shown above. Full support and best effort support periods may vary depending on future availability of spare parts.

Please contact your Peak Scientific account manager if you have a requirement for service kits/ spares, or a Peak Protected service plan.