

Support Extension Notice

SEN-007

Infinity NM18L- all variants

Infinity NM32L- all variants

Infinity NM45L- all variants

NM60L- all variants

NM120L- all variants

NM180L- all variants

SCOPE

The purpose of this document is to inform of extension of product support for products within the discontinuation phase and, where applicable, advise of any new or alternative models that replace the discontinued products. **This notice supersedes previous notices issued for these products.**

Product(s) Affected by this notice

The following product(s) are affected by this notice, where applicable the replacement models and replacement part numbers are shown.

Part No	Model	Support Level	Extension Until	Replacement Model	Part No
All issued	Infinity NM18L	Full Support	March 31 st , 2024	Solaris XE	3300671
All issued	Infinity NM32L	Full Support	March 31 st , 2024	Solaris XE	3300671
All issued	Infinity NM45L	Full Support	March 31 st , 2024	Infinity XE 50 Series	3300189/3300190 3300191/3300192
All issued	NM60L	Full Support	March 31 st 2024	Infinity XE 50 Series	3300189/3300190 3300191/3300192
All issued	NM120L	Full Support	March 31 st 2024	Infinity XE 50 Series	3300189/3300190 3300191/3300192
All issued	NM180L	Full Support	March 31 st 2024	Infinity XE 50 Series	3300189/3300190 3300191/3300192

Effective Date

The extended support takes effect with the issue of this notice, products listed above are discontinued but fully supported until the date shown above.

Service and Support

Service kits and spare parts will be made available for these products until the support period end, after this time we will endeavor to provide support for a further period of 1 year on a 'best efforts' basis. Peak protected service plans are available until the date shown above. Full support and best effort support periods may vary depending on future availability of spare parts.

Please contact your Peak Scientific account manager if you have a requirement for service kits/ spares, or a Peak Protected service plan.