

# PM Plan

## Annual preventative maintenance plan

Safeguard your workflow with Peak Scientific's **PM Plan**. This plan offers you preventative maintenance at a **lower price** than paying at point of need and includes **discounts on unscheduled call outs** for the duration of your plan.

## What you get with PM Plan

The PM Plan offers you the basic features required for your unit to run trouble-free, giving you peace of mind with a single, one-off **annual servicing** of your generator.

With the PM Plan, a **20% discount** is applied for every additional call out, labor and for any **replacement components required** outwith the preventative maintenance visit. New **parts** and software upgrades are replaced at a charge. All compressor-based products with a service plan for 4 consecutive years will be eligible for a complementary replacement of the compressor.

PM Plan also offers you access to **technical support** if you experience an issue with your generator. Peak's **global technical support team** is available by phone or email and should a site visit be required, they will arrange a visit to your lab.

## PM Plan Benefits

Guaranteed On-site Response Time	✗
Annual Preventive Maintenance Visit	✓
Breakdown Visits	✗
Phone Access to Technical Support Helpdesk	✓
Updates of Components and Software Included	✗
Spare Parts	<b>20% Discount</b>
Unscheduled Labor Costs	<b>20% Discount</b>