



# Paid Service

## A single preventative maintenance visit

If you don't have a service contract, with a **Paid Service**, you can benefit from an **annual preventative** maintenance to enhance your generator's efficiency and reliability by assessing performance, conducted by a certified Peak engineer.

## What you get with a Paid Service

A single **preventative maintenance visit** will be performed by a Peak field service engineer. **A preventative maintenance kit, labor fees** and **travel costs** are covered by the purchase of a Paid Service.

For the upkeep of your generator, parts can be inspected for wear and tear and replaced at a separate charge. **Updates** to the **latest specification components** and **generator software** are replaced for an additional fee.

In the unlikely event of a product issue, with a Paid Service, help is just a phone call away. Peak's **global technical support** is available by phone.

## Paid Service Benefits

Guaranteed On-site Response Time	✘
Annual Preventive Maintenance Visit	✔
Breakdown Visits	✘
Phone Access to Technical Support Helpdesk	✔
Updates of Components and Software Included	✘
Spare Parts	✘
Labor	✔