

Complete Plan 24



Premium all-inclusive 24-hour* ultra-rapid response service plan

Eliminate costly repairs of unprecedented breakdowns and maintain **high performance** of your gas generator with Peak Scientific's **Complete Plan 24**. Suitable for labs where uptime is mission critical, this **fully inclusive** service plan includes all scheduled **preventative maintenance visits** and **unlimited breakdown visits**, parts and labor, all with Peak's market leading **24-hour on-site ultra-rapid response** time.

What you get with Complete Plan 24

The Complete Plan 24 is an **essential service** for your lab if instrument downtime risks imposing significant disruption on your productivity and overall lab output.

With Complete Plan 24 your generator can run to its full potential year on year with a **preventative maintenance** visit scheduled at a time that suits, keeping your generator in prime condition. Your service visit with Complete Plan 24 also includes **updates** to the **latest specification components** and **generator software** at no additional cost. All compressor-based products with a service plan for 4 consecutive years will be eligible for a complementary replacement of the compressor.

In the unlikely event of a product issue, with Complete Plan 24 help is just a phone call away. Peak's **global technical support** is available by phone or e-mail and, should a site visit be required, a Peak field service engineer will be at your location within **24 hours** with all parts, travel and labor expenses covered by the plan.

Complete Plan 24 Benefits

Guaranteed On-site Response Time	24 hours*
Annual Preventive Maintenance Visit	✓
Breakdown Visits	Unlimited
Phone Access to Technical Support Helpdesk	✓
Updates of Components and Software Included	✓
Spare Parts	Unlimited
Labor	✓

*24hrs available in USA, Singapore, UK & Ireland only (excluding Alaska & Hawaii).

For full **terms and conditions** visit www.peakscientific.com/terms-service