

# Basic Plan

## Annual service plan with additional call out

A **10% discount** applies for any replacement parts required for the duration of the plan. The Basic Plan\* also includes a complementary additional call out and discounted rates on parts and labor for **extra coverage** and peace of mind.





## What you get with the Basic Plan

With the Basic Plan your generator can run to its full potential year on year with a **preventative maintenance visit**, keeping your generator in top condition and preventing future issues. Your service visit with the Basic Plan also includes a basic **PM Kit\*\*** at no additional cost.

For the upkeep of your generator, parts can be inspected for wear and tear. A separate charge at a **10% discount** applies for the replacement parts. Updates to the **latest specification components** and generator software are replaced for an additional fee.

Basic Plan also offers you access to technical help if you experience an issue with your generator, where you can contact Peak's **global technical support** by phone should you experience any issues.

## Basic Plan Benefits

Guaranteed On-site Response Time	
Annual Preventive Maintenance Visit	
Breakdown Visits	<b>1</b>
Phone Access to Technical Support Helpdesk	
Updates of Components and Software Included	
Spare Parts	<b>10% discount</b>
Labor	<b>10% discount</b>

\*Basic Plan is available across India and China only

\*\* Basic PM Kit includes filters only, excluding other recommended components for optimum generator life & performance.