

Support Extension Notice

SEN-004

NM20ZA- all variants

ABN2ZA- all variants

NM30LA- all variants

SCOPE

The purpose of this document is to inform of extension of product support for products within the discontinuation phase and, where applicable, advise of any new or alternative models that replace the discontinued products. **This notice supersedes previous notices issued for these products.**

Product(s) Affected by this notice

The following product(s) are affected by this notice, where applicable the replacement models and replacement part numbers are shown.

Part No	Model	Support Level	Extension Until	Replacement Model	Part No
All issued	NM20ZA	Full Support	March 31 st , 2022	Genius 1024	10-9524
All issued	ABN2ZA	Full Support	March 31 st , 2026	Genius 1024	10-9524
All issued	NM30LA	Full Support	March 31 st , 2022	Genius XE 35 (120V) Genius XE 35 (230V)	3300807 3300252

Effective Date

The extended support takes effect with the issue of this notice, products listed above are discontinued but fully supported until the date shown above.

Service and Support

Service kits and spare parts will be made available for these products until the support period end, after this time we will endeavor to provide support for a further period of 1 year on a 'best efforts' basis. Peak protected service plans are available until the date shown above. Full support and best effort support periods may vary depending on future availability of spare parts.

Please contact your Peak Scientific account manager if you have a requirement for service kits/ spares, or a Peak Protected service plan.