

Not all warranties are equal

What differentiates Peak from other gas generator manufacturers is that it comes with a truly comprehensive on-site warranty. This means that in the unlikely event that your gas generator develops a problem, we will send a Peak Certified Field Service Engineer to your laboratory to try to resolve the issue on-site and get you back up and running with minimal fuss and disruption.

What's more, when we say fully-comprehensive, **we mean it**. Every part of your generator is covered during warranty. While other manufacturer warranties may only cover certain components or require the return of your generator to the factory for repair, leaving you without gas for weeks or even months, our warranty is designed to give you complete peace of mind.

WHAT IS COVERED

Product	Peak Warranty	Competitor Warranty
Maintenance carried out on site at customer lab	✓	✗
All labor costs covered	✓	✗
All components included (no charge)	✓	✗
Local response by Certified Peak Engineer	✓	✗
Component upgrades*	✓	✗
Around the clock technical support helpline	✓	✗

**if upgrade occurs within the warranty or service contract period and where Peak deem this relevant to product performance or reliability.*

We believe our gas generator warranty is unmatched in the industry; no other gas generator company offers unconditional on-site cover like ours. Your productivity is our priority. That's the real value in buying a Peak gas generator.

UPGRADE YOUR WARRANTY

Peak provides this global 1 year comprehensive warranty as standard on all of our products. If your application is mission critical and minimizing downtime is crucial to you, you have the option of a 24-hour warranty upgrade. This guarantees a 'next business day' on-site response during your first 12 months of ownership, starting the moment you receive delivery.

In addition, you can extend your warranty to cover subsequent years with our Peak Protected service plans - extending the benefits of rapid response and complete peace of mind for as long as suits you, ensuring a long and trouble-free product life.

To find out more about upgrading or extending your cover, visit www.peakscientific.com/protected or contact us today at protected@peakscientific.com

OUR BRAND PROMISE

Our commitment is to provide you with a reliable gas generation solution that **adds value** to your workflow. We achieve this through robust product engineering, our unique comprehensive 'repair or replace' warranty, and a global on-site maintenance service that is **unmatched in our industry**.

Our priority is **your success**. By taking due care of your gas flow, we give you peace of mind and enable you to **focus on your analytical workflow**. This is the Peak Promise.

Contact us today to discover more!

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